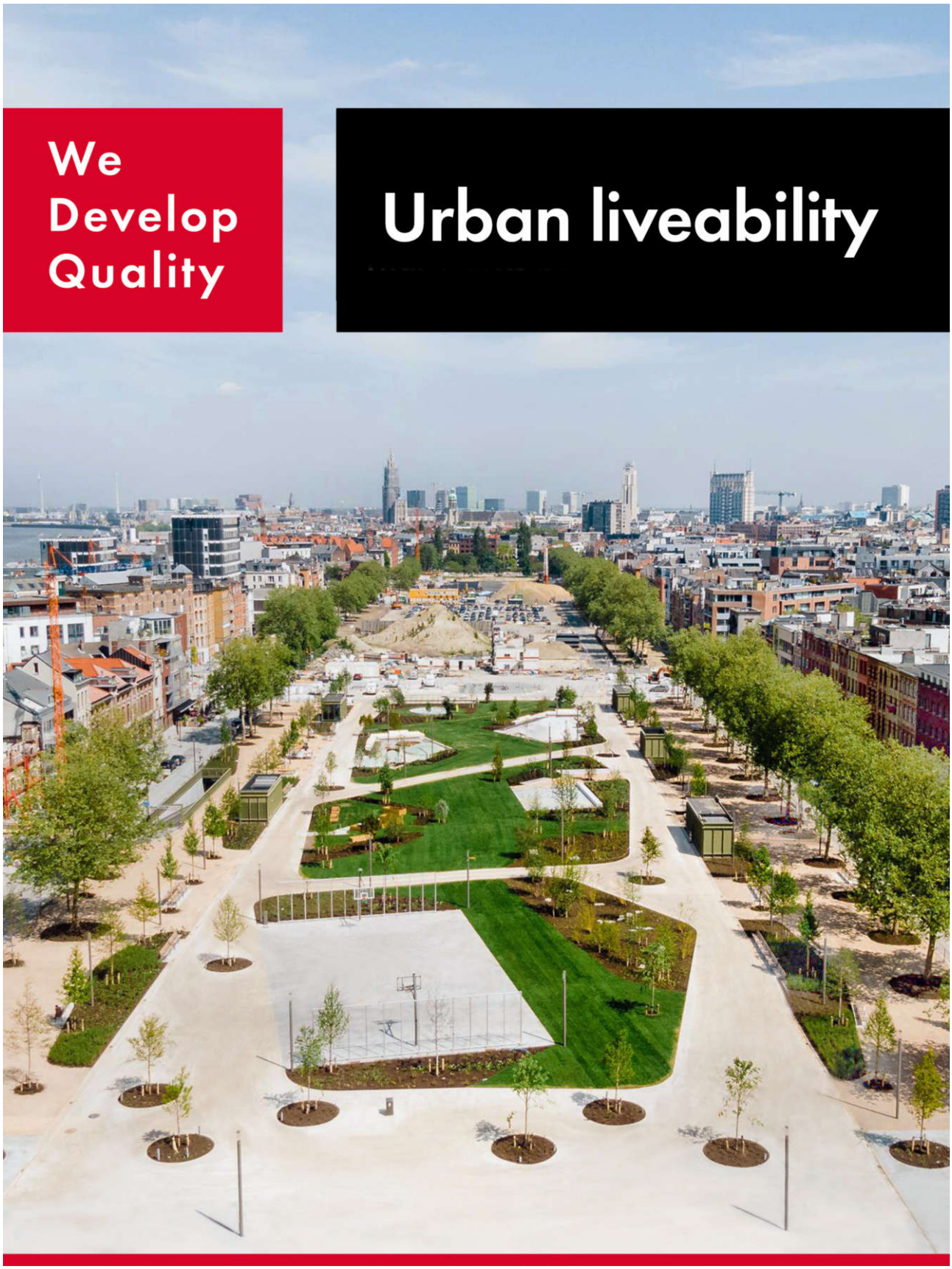
ANNUAL CSR REPORT 2022



QPARK Quality in parking

GRI CONTENT INDEX

We report with reference to GRI. For your convenience, where relevant, we have included links to the information and/or reference in the following tables. This functionality works both online and in the PDF.

Table 4: GRI General disclosures - organisation and reporting practices

GRI Index	Disclosure	Information and/or Reference
2-1	**Organisational details**	
	Legal name	Q-Park Holding B.V.
	Nature of ownership & legal form	Q-Park Holding B.V. is the head of the Group of legal entities included in the consolidation. The Company's direct shareholder is Byzantium Acquisition MidCo 1 B.V. registered at the Chamber of Commerce under number 68802641.
	Location of headquarters	Maastricht, the Netherlands
	Countries of operation	Netherlands, Germany, France, Belgium, United Kingdom, Ireland and Denmark
2-2	**Entities included in the sustainability reporting**	
	All entities included in sustainability reporting	Annual Report
2-3	**Reporting period, frequence and contact point**	
	Reporting period and frequency of sustainability reporting	Calendar year, annually
	Reporting period for financial reporting	Calendar year
	Publication date of the report or reported information	18 April 2023
	Contact point for questions about the report or reported information	cmc@q-park.com
2-4	**Restatements of information**	
	Restatements of information from previous reporting periods: i. reasons for the restatements; ii. effect of the restatements.	Changes in CSR reporting
2-5	**External assurance**	
	Policy and practice for seeking external assurance, including whether and how the highest governance body and senior executives are involved	No external assurance planned on the short term. CSRD Compliance (i.e. external assurance) over the reporting year 2025.

Table 5: GRI General disclosures - Activities and workers

GRI Index	Disclosure	Information and/or Reference
2-6	**Activities, value chain and other business relationships**	
	Active in sectors	Infrastructure, Parking Facilities and Urban Mobility
	Value chain i. activities, products, services, and markets served; ii. supply chain; iii. entities downstream and their activities;	Refer to sections How we create value Supply chain
	Other relevant business relationships	Refer to sections Preface, Profile, Quality in parking, Our innovations
	Significant changes compared to the previous reporting period	Partnerships with CPOs
2-7	Employees	Our employees
2-8	Workers who are not employees	Information unavailable, no systems to track data.

Table 6: GRI General disclosures - Governance

GRI Index	Disclosure	Information and/or Reference
2-9	Governance structure and composition	Governance
2-10	Nomination and selection of the highest governance body	Organisation chart and Governance
2-11	Chair of the highest governance body	The chair of the highest governance body is **not** an executive officer at Q-Park BV
2-12	Role of highest governance body in overseeing management of impacts	Governance
2-13	Delegation of responsibility for managing impacts	CSR Committee
2-14	Role of highest governance body in sustainability reporting	CEO is chair of CSR Committee
2-15	Conflicts of interest	Integrity policy
2-16	Communication of critical concerns	Head of CSR Committee
2-17	Collective knowledge of the highest governance body	CSR Committee, seminars, information sessions, CSR Executive Programme Erasmus University
2-18	Evaluating performance of highest governance body	Annual self-assessment
2-19	Remuneration policies	No disclosures
2-20	Process to determine remuneration	No disclosures
2-21	Annual total compensation ratio	No disclosures

Table 7: GRI General disclosures - Strategy, policies and practices

GRI Index	Disclosure	Information and/or Reference
2-22	Statement on sustainable development strategy	Review of sustainable development
2-23	Policy commitments	No disclosures
2-24	Embedding policy commitments	No disclosures
2-25	Processes to remediate negative impacts	Risk management
2-26	Mechanisms for seeking advice and raising concerns	Integrity policy
2-27	Compliance with laws and regulations	Risk management
2-28	Membership associations	Member of the European Parking Association (EPA)

Table 8: GRI General disclosures - Stakeholder engagement

GRI Index	Disclosure	Information and/or Reference
2-29	Approach to stakeholder engagement	Stakeholders
2-30	Collective bargaining agreements	Our employees

Table 9: GRI Material topics

GRI Index	Disclosure	Information and/or Reference
3-1	Process to determine material topics	Materiality analysis
3-2	List of material topics	Materiality analysis
3-3	Management of material topics	Materiality analysis
	Customer satisfaction	Customer satisfaction
	Mobility	Refer to sections Mobility hubs Mobility inclusion
	Digitisation	Commercial & Digital Programme
	Economic performance (201)	Review of business
	Emissions (305)	Emissions
	Employment (401)	Contract information
	Occupational Health & Safety (403)	Health & Safety